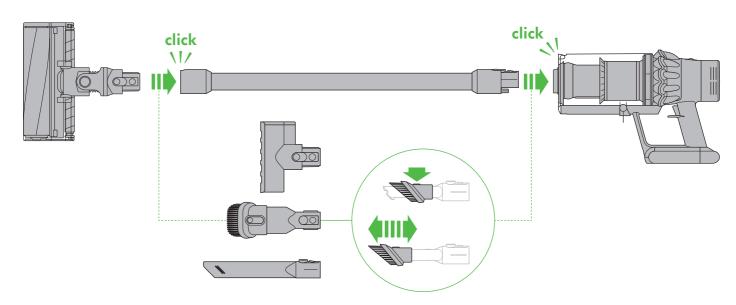
# dyson

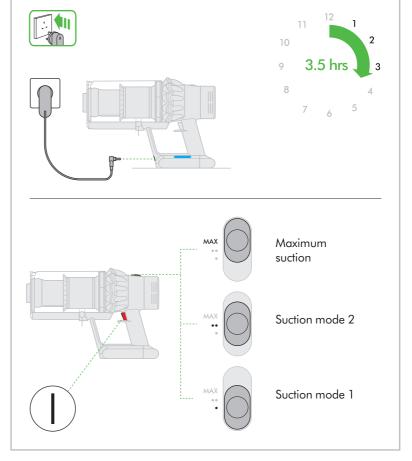
# **Operating manual**

# **Assembly**









### Dyson customer care

Thank you for choosing to buy a Dyson appliance

After registering your 2 year guarantee, your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, subject to the terms of the avarantee.

If you have any queries regarding your Dyson appliance, visit www.dyson.co.uk/support (UK) or www.dyson.ie/support (ROI) for online help, general tips and useful information about Dyson.

Alternatively, you can call the Dyson helpline with your serial number and details of where/when you bought the appliance

Your serial number can be found on your rating plate which is on the base of the appliance

Note your serial number for future reference.



This illustration is for example purposes only

Dyson contact details

Website: www.dyson.co.uk/support Dyson helpline: 0800 298 0298 Email: askdyson@dyson.co.uk

Address: Dyson Technology Limited, Tetbury Hill, Malmesbury, Wiltshire, SN16 ORP

Website: www.dvson.ie/support Dyson helpline: 01 475 7109 Email: askdyson@dyson.ie

Address: Dyson Ireland Limited, Unit G10, Grants Lane, Greenogue Business Park, Rathcoole, Dublin 24

# **IMPORTANT SAFETY INSTRUCTIONS**

**BEFORE USING THIS APPLIANCE READ** ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THE USER MANUAL AND ON THE APPLIANCE.

When using an electrical appliance, basic precautions should always be followed, including the following:

# ▲ WARNING

SHOCK OR INJURY:

These warnings apply to the appliance, and also where applicable, to all tools, accessories, chargers or mains adaptors. TO REDUCE THE RISK OF FIRE, ELECTRIC

- 1. This Dyson appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, only if they have been given supervision or instruction by a responsible person concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance should not be performed by children without supervision.
- 2. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
- 3. Use only as described in the Dyson User manual. Do not carry out any maintenance other than that shown in the manual, or advised by the Dyson Helpline.
- Suitable for dry locations ONLY. Do not use 4. outdoors or on wet surfaces.
- 5. Do not handle any part of the plug or appliance with wet hands.
- Do not use with a damaged cable or plug. 6. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified persons in order to avoid

- a hazard.
- 7. If the appliance is not working as it should, if it has received a sharp blow, if it has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Helpline.
- 8. Contact the Dyson Helpline when a service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
- 9. Do not stretch the cable or place the cable under strain. Keep the cable away from heated surfaces. Do not close a door on the cable, or pull the cable around sharp edges or corners. Arrange the cable away from traffic areas and where it will not be stepped on or tripped over. Do not run over the cable.
- Do not unplug by pulling on the cable.
   To unplug, grasp the plug, not the cable. The use of an extension cable is not recommended.
- 11. Do not use to pick up water.
- 12. Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 14. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
- 15. Do not put any objects into any openings. Do not use with any openings blocked; keep free of dust, lint, hair and anything that may reduce airflow.
- 16. Use only Dyson recommended accessories and replacement parts.
- 17. Do not use without the clear bin and filter(s) in place.
- 18. Unplug the charger when not in use for extended periods of time.

- 19. Use extra care when cleaning on stairs.
- 20. Do not install, charge or use this appliance outdoors, in a bathroom or within 3 metres (10 feet) of a pool. Do not use on wet surfaces and do not expose to moisture, rain or snow.
- 21. Use only the Dyson charger Part Number 217160 or 270576 for charging this Dyson machine. Use only Dyson batteries: other types of batteries may explode, causing injury to persons and damage.
- 22. FIRE WARNING Do not place this appliance on or near a cooker or any other hot surface and do not incinerate this appliance even if it is severely damaged. The battery might catch fire or explode.
- 23. Always turn 'OFF' the appliance before connecting or disconnecting the motorised brush bar.
- 24. FIRE WARNING Do not apply any fragrance or scented product to the filter(s) of this appliance. The chemicals in such products are known to be flammable and can cause the appliance to catch fire.

# READ AND SAVE THESE INSTRUCTIONS

This Dyson appliance is intended for household use only.



Do not use near



Do not store near



Do not pick up water or liquids



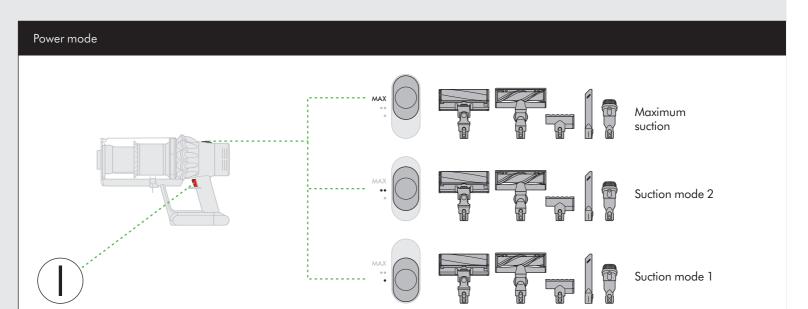
Do not pick up burning objects

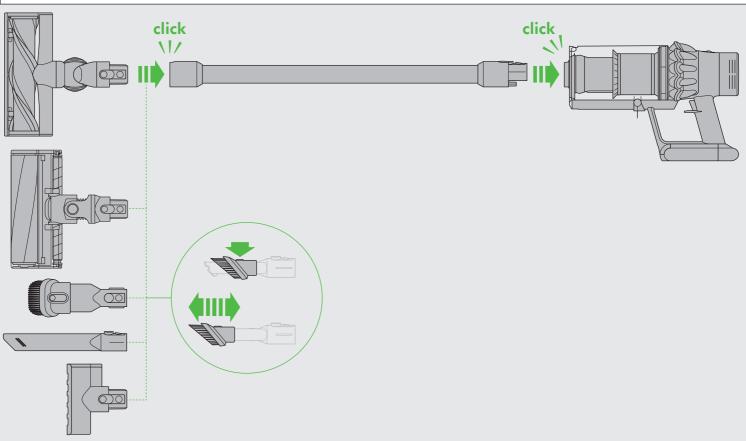


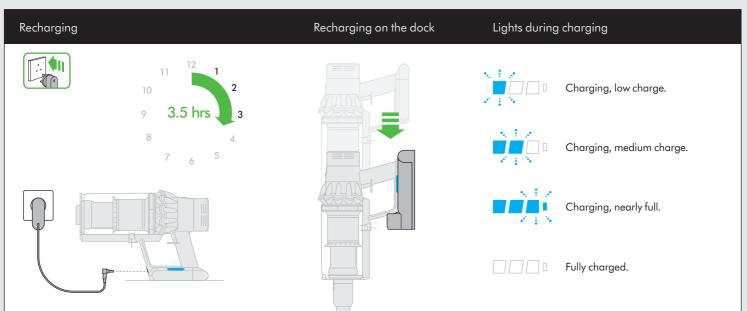
Do not put hands near the brush bar when the appliance is in use



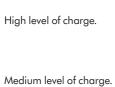
Do not place on or near the cooker





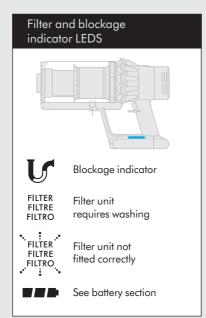


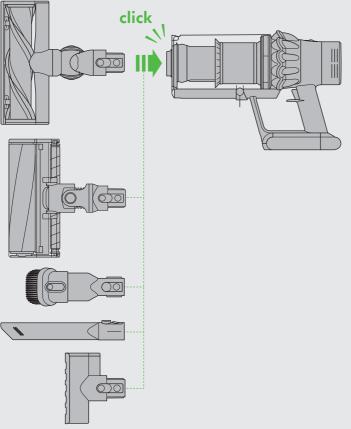


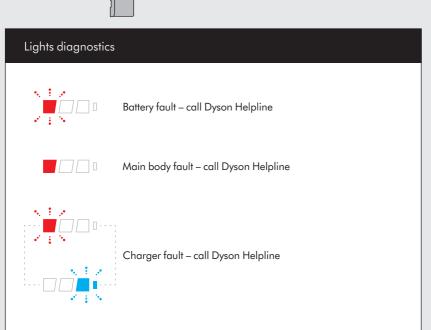


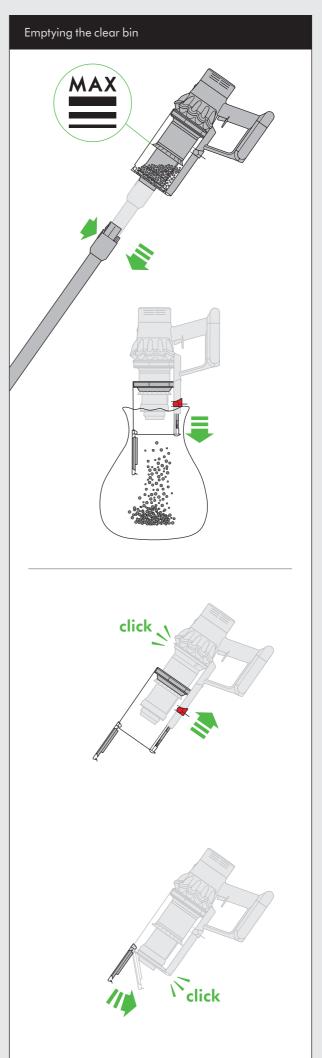


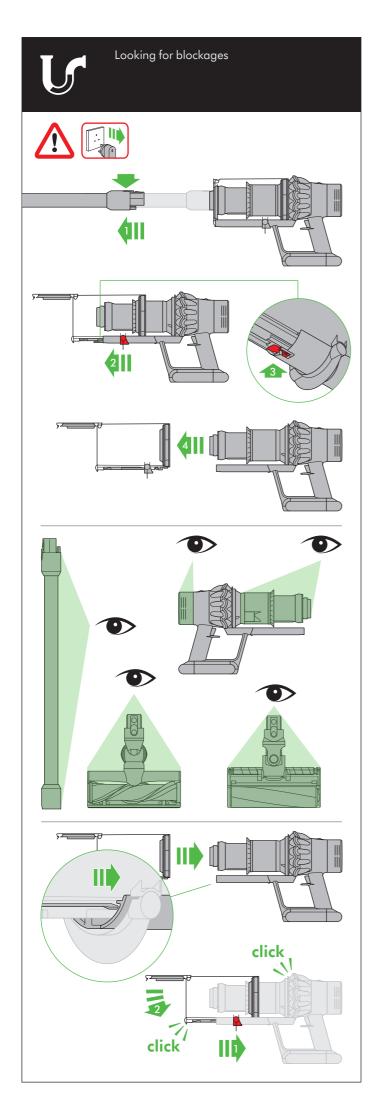


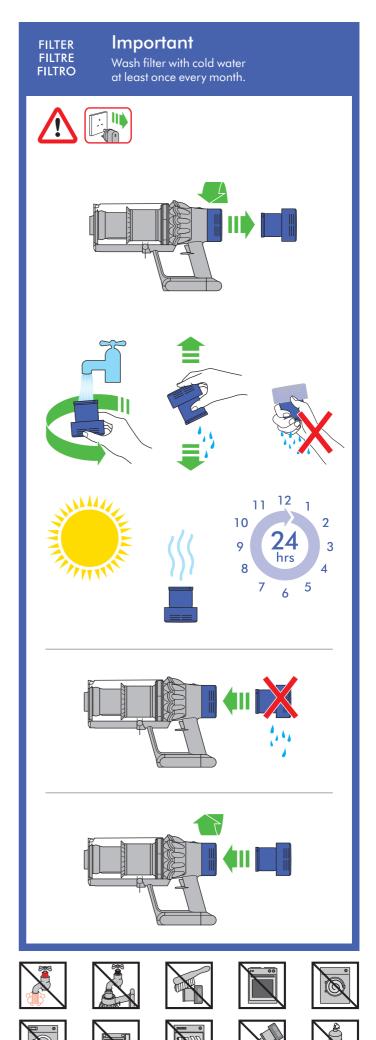




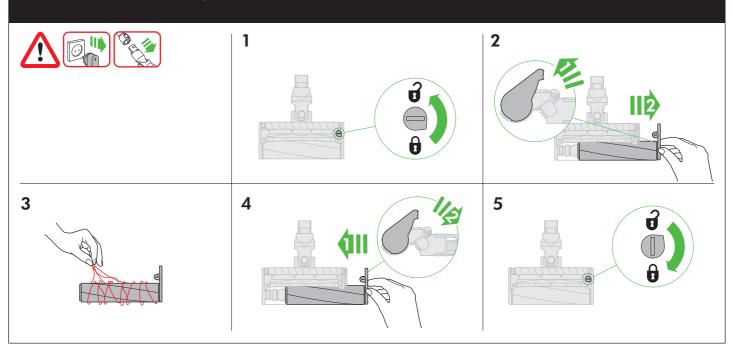




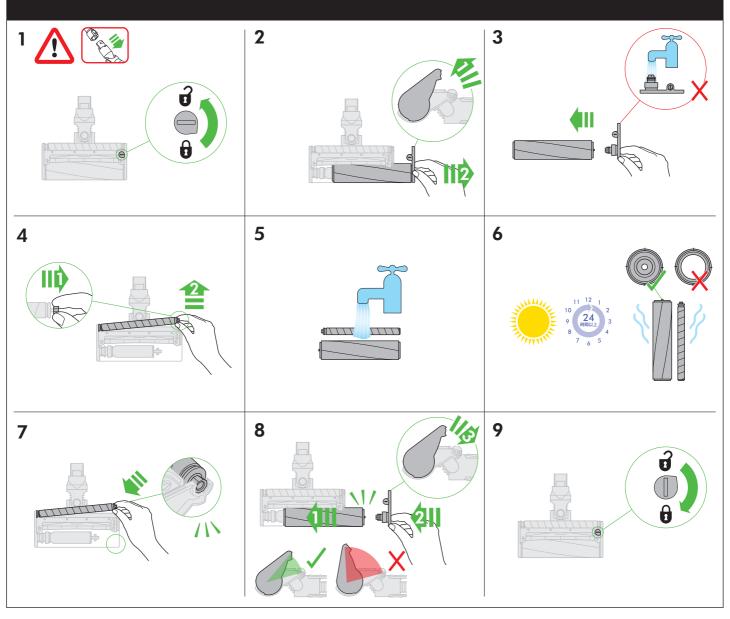


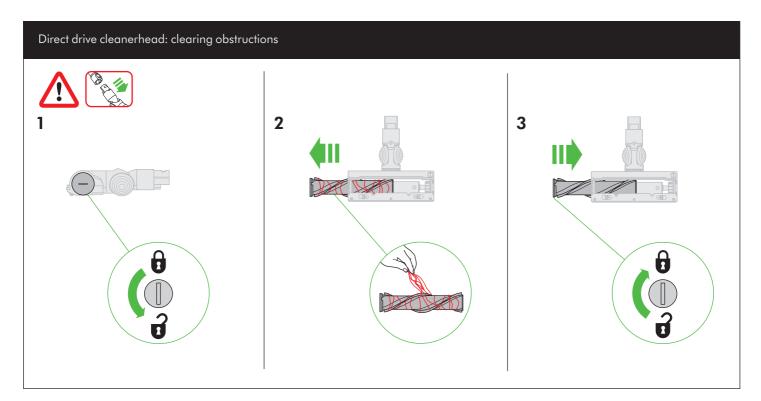


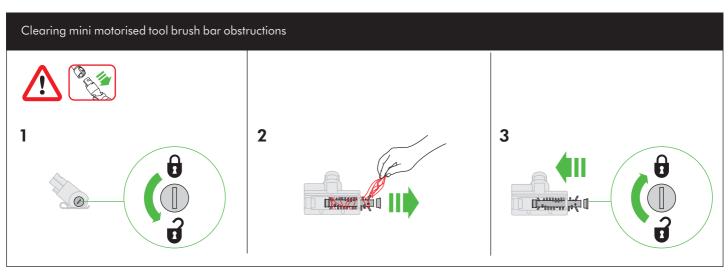
## Soft roller cleaner head: Clearing brush bar obstructions



## Soft roller cleaner head: Washing the brush bars







#### **USING YOUR DYSON MACHINE**

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' IN YOUR DYSON USER MANUAL BEFORE PROCEEDING

#### **INSTALLING YOUR DOCKING STATION**

- Unpack the docking station, charger and installation leaflet.
- Choose a suitable location for the docking station and make sure there is no pipework (gas, water or air), electrical cables, wires or ductwork directly behind the mounting location.
- Don't locate the docking station near a heat source such as a cooker, radiator or in direct sunlight.
- Follow the instructions on the installation leaflet.
- Click the tools into place on the docking station.
- Place the machine into the docking station.
- Plug the charger into the mains electricity supply. Switch on (if necessary) to charge
- It is important to fully charge your machine before using for the first time and after

The docking station must be mounted in accordance with regulations and applicable codes/standards (state and local laws may apply).

Dyson recommends the use of protective clothing, eyewear and materials when

installing the docking station.

#### **USING YOUR MACHINE**

- Check that the underside of the cleaner head or tool is clean and free from foreign objects that may cause damage.
- Before vacuuming your flooring, rugs and carpets, check the manufacturer's
- recommended cleaning instructions.
  The brush bar on the machine can damage certain carpet types and floors. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming without the motorised floor tool and consulting with your flooring manufacturer.

#### **EMPTYING YOUR CLEAR BIN**

- Empty as soon as the dirt reaches the MAX level don't overfill. Using the machine when the dirt is above the MAX line may cause the dirt to reach the filter and more frequent maintenance will be required.
- Ensure the appliance is disconnected from the charger before emptying the clear bin. Be careful not to pull the 'ON' trigger.
- The 'ON' trigger cannot be operated while the clear bin is open for emptying.
- Press the red wand release button and pull the wand away from the bin.
- To release the dirt:
  - Hold the machine over a bin in a downwards position
  - Firmly push the red bin release button. The bin will slide down, cleaning the shroud as it goes and the bin base will open.
  - The bin base won't open if the red bin release button isn't pushed down all the way. To minimise dust/allergen contact when emptying, cover the clear bin tightly in a dust proof bag while you empty. Remove the clear bin carefully from the bag. Seal the bag tightly and dispose. Remove the clear bin carefully from the bag. Seal the bag tightly, dispose as normal.

#### **CLEANING YOUR CLEAR BIN**

If it is necessary to clean your clear bin, empty the bin as shown in the 'Emptying your clear bin' section

- Press the red button located on the bin runner to release the bin and slide the bin
- Clean the clear bin with a damp cloth only.
- Make sure that the clear bin and seals are completely dry before replacing.
- To refit the clear bin:
  - Insert the spine on to the bin runner.
  - Close the clear bin by pushing the bin base upwards until the clear bin and bin base click into place

The clear bin isn't dishwasher safe and the use of detergents, polishes or air fresheners to clean the clear bin isn't recommended as this may damage

#### FILTER AND BLOCKAGE INDICATOR LEDS

Your appliance has two indicator lights that will help alert you that simple maintenance steps are needed.

- The filter indicator will flash intermittently when the filter unit is not fitted correctly. Follow the instructions on how to refit the filter unit in the 'Washing the filter unit
- The filter indicator will light continuously when the filter unit needs washing. Follow the instructions on how to wash the filter unit in the 'Washing the filter unit' section.
- The blockage Indicator LED will light if there is a blockage. Follow the instructions on how to clear blockages in the 'Looking for blockages' section.

#### WASHABLE PARTS

Your appliance has washable parts, which require regular cleaning. Follow the instructions below

#### WASHING THE BRUSH BARS

Your appliance has two washable brush bars, check and wash these regularly according to the following instructions to maintain performance.

- Ensure the appliance is disconnected from the charger before removing the brush bar. Be careful not to pull the  ${}^{\text{'}}\!O N{}^{\text{'}}$  trigger. To remove, wash and replace brush bars:
- Please refer to the 'Washing the brush bars' illustrations alongside the instructions below.
- Turn the cleaner head upside down. Use a coin to turn the end cap a quarter anticlockwise until it clicks into the unlocked position.

- Rotate the end cap to the open position. Gently slide the main brush bar out of the cleaner head.
- Remove the end cap from the large brush bar. Do not wash the end cap.
- Lift out the small brush bar from the octagonal end and pull away from the cleaner head
- Hold the brush bars under running water and gently rub to remove any lint or dirt.
- Stand the brush bars upright as shown. Leave to dry completely for a minimum of 24 hours
- Before replacing, check that the brush bars are completely dry. Refit the small brush bar before the large one. Insert the round end of the small brush bar into place. Push down the octagonal end until it clicks into place.
- Reattach the end cap to the brush bar.
- Slide the main brush bar into the cleaner head. Rotate the end cap to the closed position.
- Close the fastener by turning it a quarter clockwise. Check that the fastener and brush bars are all securely in place.

#### WASHING YOUR FILTER UNIT

To always get the best performance from your machine, it is important to regularly clean the filters and check for blockages.

The LCD display will alert you when the filter unit needs washing. We recommend that you wash your filter at least once a month or when your machine alerts you.

- Remove the filter unit by twisting anti-clockwise to the open position. Gently pull away from the appliance.
  Wash the inside of the filter unit first; hold it upright under the cold water top and
- agitate using a rotating motion.
- Wash the outside of the filter unit; fill the unit with cold water, place your hand over the open end and shake gently.
- Repeat washing the inside and outside of the filter unit until the water runs clear.
- Gently tap the filter unit to remove any excess water and leave to dry with the open end facing up.
- Leave the filter unit to dry completely for a minimum of 24 hours.
- The LCD display will alert you when the filter unit needs washing. We recommend that you wash your filter at least once a month or when your machine alerts you
- To refit, return the filter unit to the open position and twist clockwise until it clicks

The filter unit may require more frequent washing if vacuuming fine dust or using mainly maximum suction.

Don't put any part of your machine in a dishwasher, washing machine, tumble dryer, oven, microwave or near a naked flame

#### **BLOCKAGES – AUTOMATIC CUT-OUT**

- This appliance is fitted with an automatic cut-out.
- If any part becomes blocked, the appliance may automatically cut out.
- This will happen after the motor pulses a number of times (i.e switches on and off in quick succession) and the blockage indicator LED will illuminate
- Leave to cool down before looking for blockages.
- Ensure the appliance is disconnected from the charger before looking for blockages. Failure to do so could result in personal injury.
- Make sure any blockages are clear and all parts are refitted before using your machine.
- Refit all parts securely before using.
- Clearing blockages is not covered by your guarantee.

#### LOOKING FOR BLOCKAGES

The motor will pulse and the blockage indicator LED will illuminate when there is a blockage. Please follow the instructions below to locate the blockage:

- Ensure the appliance is disconnected from the charger before looking for blockages. Be careful not to pull the 'ON' trigger.
- Do not operate while checking for blockages. Doing so could result in personal injury.
- Leave to cool down before looking for blockages.
- Beware of sharp objects when checking for blockages.
- To check for blockages in the main body of the appliance, remove the clear bin following the instructions in the cleaning the clear bin section and remove the blockage.
- If you cannot clear an obstruction you may need to remove the brush bars, please follow the instructions below:
  - To remove the soft roller cleaner head brush bars, please refer to the 'Washing the soft roller cleaner head brush bars' section. Remove the obstruction and replace the brush bars as shown in the 'Washing the soft roller cleaner head brush bars' section. Ensure that the fastener is fully turned and the base plate and brush b are secure before operating the appliance.

    To remove the brush bar from the direct drive cleaner head or mini motorised tool,
  - use a coin to unlock the fastener and slide the brush bars out of the cleaner head. Remove the obstruction. Replace the brush bar and secure it by tightening the fastener. Ensure it is fixed firmly before operating the appliance.
- This machine has carbon fibre brushes. Take care if coming into contact with them, as they may cause minor skin irritation. Wash your hands after handling the brushes.
- Refit all parts securely before using.
- Clearing blockages is not covered by your guarantee.

#### **CHARGING AND STORING**

- This appliance will switch 'OFF' if the battery temperature is below 3°C (37.4°F). This is designed to protect the motor and battery. Do not charge the appliance and then move it to an area with a temperature below 3°C (37.4°F) for
- To help prolong battery life, avoid recharging immediately after a full discharge. Allow to cool for a few minutes.
- Avoid using the machine with the battery flush to a surface. This will help it run cooler and prolong battery run time and life.

#### **BATTERY SAFETY INSTRUCTIONS**

- If the battery needs replacing, please contact the Dyson Helpline.
- Use only the Dyson charger Part Number 217160 or 270576 for charging this Dyson machine.
- The battery is a sealed unit and under normal circumstances poses no safety concerns. In the unlikely event that liquid leaks from the battery do not touch the liquid as it may cause irritation or burns, observe the following precautions:

  – Skin contact – can cause irritation. Wash with soap and water.

  - Inhalation can cause respiratory irritation. Expose to fresh air and seek medical advice.
  - Eye contact can cause irritation. Immediately flush eyes thoroughly with water for at least 15 minutes. Seek medical attention.
  - Disposal wear gloves to handle the battery and dispose of immediately, following local ordinances or regulations.



#### CAUTION

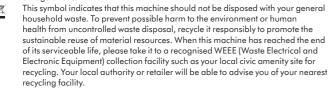
The battery used in this machine may present a risk of fire or chemical burn if mistreated. Do not short contacts, heat above 60°C (140°F), or incinerate. Keep away from children. Do not disassemble and do not dispose of in fire.

#### ONLINE SUPPORT

For online help, general tips, videos and useful information about Dyson. UK: www.dvson.co.uk/support ROI: www.dyson.ie/support

#### **DISPOSAL INFORMATION**

- Dyson products are made from high grade recyclable materials. Recycle where possible.
- The battery should be removed from the machine before disposal.
- Dispose of or recycle the battery in accordance with local ordinances or regulations.
- Dispose of the exhausted filter unit in accordance with local ordinances or regulations.



#### **LIMITED 2-YEAR GUARANTEE**

TERMS AND CONDITIONS OF THE DYSON 2-YEAR LIMITED GUARANTEE

#### WHAT IS COVERED

- The repair or replacement of your Dyson machine (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within two years of purchase or delivery (if any part is no longer available or out of
- manufacture, Dyson will replace it with a functional replacement part). Where this machine is sold outside of the EU, this guarantee will only be valid if the machine is used in the country in which it was sold.
- Where this machine is sold within the EU, this guarantee will only be valid (i) if the machine is used in the country in which it was sold or (ii) if the machine is used in Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Spain or the United Kingdom and the same model as this machine is sold at the same voltage rating in the relevant country.

#### WHAT IS NOT COVERED

Dyson does not guarantee the repair or replacement of a product where a defect is

- Accidental damage, faults caused by negligent use or care, misuse, neglect, carelessness or operation or handling of the manual which is not in accorda with the Dyson User manual.
- Use of the machine for anything other than normal domestic household purposes. Use of parts not assembled or installed in accordance with the instructions
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation (except where installed by Dyson)
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Blockages  $\bar{\text{please}}$  refer to the Dyson User manual for details on how to look for and clear blockages.
- Normal wear and tear (e.g. fuse, brush bar etc.).
- Use of the machine on rubble, ash, plaster.
- Reduction in battery discharge time due to battery age or use (where applicable). If you are in any doubt as to what is covered by your guarantee, please contact the Dyson Helpline

#### SUMMARY OF COVER

- The guarantee becomes effective from the date of purchase (or the date of delivery if this is later).
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson machine. Without this proof, any work carried out will be chargeable. Keep your receipt or delivery note. All work will be carried out by Dyson or its authorised agents.
- Any parts which are replaced by Dyson will become the property of Dyson.
- The repair or replacement of your Dyson machine under guarantee will not extend the period of guarantee.
- The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.

#### IMPORTANT DATA PROTECTION INFORMATION

When registering your Dyson machine:

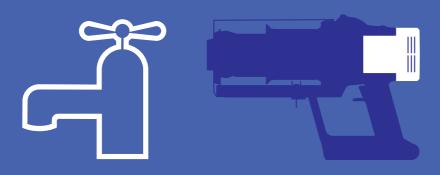
- You will need to provide us with basic contact information to register your machine
- and enable us to support your guarantee.

  When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations.
- We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website at privacy.dyson.com.

# **IMPORTANT!**

# Wash filter unit

Wash filter with cold water at least once every month. Ensure the filter is completely dry before refitting.



# gyson

### DYSON CUSTOMER CARE

After registering your free 2 year guarantee, your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance.

Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

#### Dyson contact details

UK:

Website: www.dyson.co.uk/support

Dyson helpline: 0800 298 0298

#### Email:

askdyson@dyson.co.uk

#### Address:

Dyson Technology Limited, Tetbury Hill, Malmesbury, Wiltshire, SN16 ORP

#### ROI:

Website: www.dyson.ie/support Dyson helpline: 01 475 7109

#### Email:

askdyson@dyson.ie

#### Address:

Dyson Ireland Limited, Office 2, Central Park, Leopardstown, Dublin 18, Ireland

#### Online support

For online help, general tips, videos and useful information about Dyson. www.dyson.co.uk/support www.dyson.ie/support





# dyson GUARANTEE FORM

Serial number			
Serial number			
Date of purchase	/ /	Country of purchase	UK ROI
Date of porchase		Country of purchase	UK KOI
Title S			
TITLE	Surname		
First name			
Address			
Postcode			
email			
Telephone		Mobile	
As a Dyson appliance ow	vner, you can hear about Dyson	We sometimes ask other companies (su	ch as market researchers) to contact
inventions, services and p	products before anyone else. If please let us know how we may	owners on our behalf. We do this to get new products and services. Would this b	feedback on ideas or ask you to try
do this.	please let us know now we may	new products and services. Would this b	e okay!
By mail	Yes No	Yes No	
By phone	Yes No		
By email	Yes No		
By text message	Yes No		

### 3 EASY WAYS TO REGISTER YOUR FREE 2 YEAR GUARANTEE

# **REGISTER ONLINE** Visit our website to register your full parts and labour guarantee online. www.dyson.co.uk/register www.dyson.ie/register

# **REGISTER BY PHONE**

Call our dedicated

Open Monday to Friday 8am-8pm & Saturday and Sunday 8am-6pm.

UK: 0800 298 0298 ROI: 01 475 7109

# **REGISTER BY MAIL**

Complete and return the form to Dyson in the envelope supplied.